UK@Work Survey 2017





University of Kentucky 2017 Engagement Survey

Definition of Terms

College of Ag, Food and Environment Overall

Definition of Terms

"University" or "UK" refers to University of Kentucky as a whole.

"Department" refers to your local organizational unit or function (e.g. Student Academic Life, Department of Biology, Accounts Payable, PPD-Grounds, Agricultural Communications, etc.).

"**UK leadership**" refers to the Senior Leadership team of University of Kentucky including the President, Provost, and Executive Vice Presidents.

"Supervisor" refers to the person who has primary responsibility for managing your activities. This is the person to whom you report to on a day-to-day basis and who provides your performance evaluation. (For Staff Only)

"Core Values" refers to UK's values of Integrity, Excellence, Mutual respect and human dignity, Diversity and inclusion, Academic freedom, Personal and institutional responsibility and accountability, Shared governance, A sense of community, Work-life sensitivity, Civic engagement, and Social responsibility.



How to Read Results

Tend to Agree

College of Ag, Food and Environment Overall

?

Scores

Agree

Scores shown are the total Percent Favorable (typically the top two options). For example: Tend to

Disagree

Disagree

Differences and Colors

Differences to norms are shown as % points. Norms may include past surveys, parent groups (UK overall and Provost overall), industry (higher education), national or high performance benchmarks.

Favorable	Responses	·				
For exam	ple:	▼ Total Favorable Score	Historical (CAFE overall 2015 results)	Provost overall	UK Overall	Universities Norm
Emplo	yee Engagement	86	-8*	3*	3*	-10*
3	I have a good understanding of our goals. $©$	84	2*	1	-9*	2*
12	I have a good understanding of how my job contributes to achieving our goals. *	88	4	10*	-1	0

Icons (if applicable)

#	When a question number is shown in red it is a
#	priority issue.

- Strategic Priority Question
- ★ Key driver question.
- (N) On some questions disagreeing is the favorable response.

* Statistically significant differences are indicated with asterisks and darker colors. They are meaningful differences, where we are 95% confident it did not occur by chance. The cut-off for significance varies according to the size of the groups being compared. Small groups require a bigger difference for it to be significant.





Overview

College of Ag, Food and Environment Overall - 1,009 Total Responses (Favorable Score)

Results vs. College of Ag, Food and Environment Overall 2015

6 Out Of 13 Categories Have Declined



Most Improved Diversity & Inclusion 3 Pay & Benefits 3 Sustainable Engagement 1 Most Declined Communication -7* Operating Effectively -4

Leadership -3

Results vs. Universities Norm

10 Out Of 12 Categories Are Above



Most Favorable

Performance Evaluation 10* Stress, Balance, & Workload 8* Operating Effectively 7*

Least Favorable

Working Relationships -5* Communication -1

Opportunities

Leadership, Working Relationships

Strengths

Sustainable Engagement



Strengths and Opportunities

College of Ag, Food and Environment Overall

Strengths		% Favorable	Historical	Parent	Overall	Norm
Our strengths: We	1 I am proud to be associated with UK.	93	-1	2*	2*	8*
should continue to build on these.	41 My work gives me a sense of personal accomplishment.	91	0	1	3*	6*
	15 I believe strongly in the goals and mission of the University.	91	3	-1	1	9*

	Opportunities			% Favorable	Historical	Parent	Overall	Norm
These are	Our opportunity areas:	30	Differing opinions are openly discussed in reaching decisions in my department.	59	2	-3	-1	-9*
	These are our priority areas to focus on.	25	I think action will be taken based on the problems identified in the survey.	45	2	3	0	-8*
		24	I have confidence in the decisions made by UK leadership.	57	-10*	0	-3	-1

Note: Strengths/Opportunities are based on several factors, such as absolute scores, differences from benchmarks, and impact on engagement.



Suggested Actions

College of Ag, Food and Environment Overall

WHAT WE COULD DO



"Best practice" suggested actions

• Encourage an open working environment where unique opinions can be expressed.

Model behavior by suspending judgment if you do not agree with an opinion expressed by a faculty or staff member. Demonstrate active listening by asking questions, clarifying, and paraphrasing the opinion you heard. Ask if additional information would be valuable to help them understand the topic area relevant to their opinion. Always thank faculty/staff for sharing opinions, especially if contrary to yours or a group's consensus.

Improve action/follow-up on problems identified in survey results.

Communicate your college's/department's results to your team as soon as possible, including the actions that will be taken and the process to determine those actions (e.g., committee review). Let faculty/staff know when they can expect an update.

Build confidence in leadership decisions.

Recognize that your faculty/staff may require time to accept leadership decisions that impact them. To facilitate acceptance, seek to understand the concerns that they have about the decision and try to refocus by highlighting potential positive impacts.



Categories vs. 4 Benchmarks

College of Ag, Food and Environment Overall

	Total Favorable Score	College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm
Sustainable Engagement	86	1	3*	3*	6*
University Culture	70	0	2	2	n/a
Leadership	60	-3	2	1	1
Communication	62	-7*	2	0	-1
Diversity & Inclusion	74	3	3	2	5*
Operating Effectively	59	-4	3	2	7*
Empowerment	71	-1	3	3	5*
Supervision	79	-2	1	1	5*
Working Relationships	71	1	-1	1	-5*
Performance Evaluation	77	0	1	2	10*
Career Development	62	1	3	2	4*
Stress, Balance, & Workload	69	-2	4*	4*	8*
Pay & Benefits	61	3	0	-2	7*



Benchmark Grid

A

College of Ag, Food and Environment Overall 2017

Below College of Ag, Food and Environment Overall 2015

Same or Above University of Kentucky Overall 2017

Category	Bench. 1	Bench. 2
Stress, Balance, & Workload	-2	4*
Empowerment	-1	3
Operating Effectively	-4	2
Supervision	-2	1
Leadership	-3	1
Communication	-7*	0

- Same or Above College of Ag, Food and Environment Overall 2015
- Same or Above University of Kentucky Overall 2017

Category	Bench. 1	Bench. 2
Sustainable Engagement	1	3*
Diversity & Inclusion	3	2
Career Development	1	2
Performance Evaluation	0	2
University Culture	0	2
Working Relationships	1	1

O Below College of Ag, Food and Environment Overall 2015	Same or Above College of Ag, Food and Environment Overall 2015				
OBelow University of Kentucky Overall 2017	Below University of Kentucky Overall 2017				
No Categories	Category Pay & Benefits	Bench. 1 3	Bench. 2 -2		



Sustainable Engagement

College of Ag, Food and Environment Overall

CAFE chose **item #18** as a work-life focus area for improvement following the 2015 survey. Our 2017 survey results indicate a 1% improvement over our 2015 results, but results were significantly higher than our UK and other University benchmarks.

		Total Favorable	College of Ag, Food and Environment Overall 2015	Provost	University of Kentucky Overall 2017	Universities Norm
Sus	tainable Engagement	86	1	3*	3*	6*
1	I am proud to be associated with UK.	93	-1	2*	2*	8*
11	I work beyond what is required to help the University succeed.	95	2	1	1	4*
15	I believe strongly in the goals and mission of the University.	91	3	-1	1	9*
18	I have the equipment/resources I need to do my work effectively.	84	1	9*	8*	11*
23	There are no substantial obstacles at the University to doing my work well.	73	-1	6*	5*	8*
26	My department is able to meet our work challenges effectively.	81	2	7*	8*	4*
33	My colleagues usually get along well together.	81	1	-2	-1	-5*
41	My work gives me a sense of personal accomplishment.	91	0	1	3*	6*
50	I am able to sustain the level of energy I need throughout the work day.	82	-2	4*	3*	4*



University Culture

		Total Favorable	College of Ag, Food and Environment Overall 2015		University of Kentucky Overall 2017	Universities Norm
Uni	versity Culture	70	0	2	2	n/a
13	I think I could report instances of dishonest or unethical practices to the appropriate level of authority without fear of reprisal.	68	1	-1	-1	n/a
39	We have an institutional culture that promotes collaboration.	75	4	2	4*	n/a
43	UK is highly regarded by its faculty/staff.	67	-3	4*	2	3



Leadership

	Total Favorable	College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm
Leadership	60	-3	2	1	1
2 UK leadership decisions are consistent with the values.	73	-4	2	1	3
14 There is sufficient contact between leadership and faculty/staff at UK.	57	-3	3	1	12*
24 I have confidence in the decisions made by UK leadership.	57	-10*	0	-3	-1
25 I think action will be taken based on the problems identified in the survey.	45	2	3	0	-8*
27 Faculty/Staff are treated with respect here regardless of their position.	69	-1	4*	4*	-1



Communication

		Total Favorable	College of Ag, Food and Environment Overall 2015	Provost	University of Kentucky Overall 2017	Universities Norm
Cor	nmunication	62	-7*	2	0	-1
3	UK does an excellent job of keeping faculty/staff informed about matters affecting us.	65	-9*	1	-2	0
19	Sufficient effort is made to get the opinions and thinking of faculty/staff.	59	-5*	4*	2	-2



Diversity & Inclusion

		Total Favorable	College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm			
Div	ersity & Inclusion	74	3	3	2	5*			
8	UK leadership recognizes and respects the value of human differences.	84	5*	3*	3*	7*			
28	I feel a sense of community at UK. \star	74	-1	1	2	n/a			
37	UK effectively addresses campus incidents of intolerance and bigotry.	68	6*	2	0	n/a			
52	I feel that UK leadership supports equal opportunity for all faculty/staff. *	71	1	6*	4*	4*			
	CAFE chose item #28 as a work-life focus area for improvement following the 2015 survey. Our 2017 survey results indicate a 1% decrease from our 2015 results, but were slightly higher than our UK benchmarks.								



Operating Effectively

	Total Favorable	College of Ag, Food and Environment Overall 2015	Provost	University of Kentucky Overall 2017	Universities Norm
Operating Effectively	59	-4	3	2	7*
4 My department operates effectively.	79	0	3*	6*	11*
32 Decisions at UK are made at the appropriate level.	51	-7*	1	-2	n/a
In my opinion, decisions at UK are made in a timely manner.	47	-3	6*	3*	3



Empowerment

		Total Favorable	College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm
Em	powerment	71	-1	3	3	5*
5	The information I need to do my work is readily available. \star	84	2	6*	6*	7*
16	UK has established a climate where people can challenge our traditional ways of doing things.	63	3	6*	4*	14*
17	I am satisfied with my involvement in decisions that affect my work. \star	70	-6*	3*	3	8*
31	I am satisfied with the procedures available for resolving faculty/staff complaints.	50	-1	3	2	n/a
34	Colleagues in my department are encouraged to come up with innovative solutions to work-related problems.	68	-3	-2	-1	-5*
51	I have a very clear idea of the responsibilities for my faculty/staff position.	91	-1	2*	2*	4*



Supervision

	Total Favorable	College of Ag, Food and Environment Provo Overall 2015 Overall 2	,	Universities
Supervision	79	-2 1	1	5*
38a My Department Chair/Director/Dean/Supervisor: Treats me with respect	90	-2 2	2	5*
38b My Department Chair/Director/Dean/Supervisor: Communicates effectively	78	-2 1	1	2
38c My Department Chair/Director/Dean/Supervisor: Gives me regular feedback on my performance	75	-5* 1	0	9*
55 My Department Chair/Director/Dean/Supervisor effectively works with people who are different from him- or herself.	83	1 2	2	4*
58 My supervisor does a good job of building teamwork. (staff only)	70	-2 0	0	3



Working Relationships

		Total Favorable	College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm
Wo	king Relationships	71	1	-1	1	-5*
12	People in my department treat each other with respect.	82	0	0	2	n/a
22	There is a strong feeling of trust between members of my department.	67	2	0	3	n/a
30	Differing opinions are openly discussed in reaching decisions in my department.	59	2	-3	-1	-9*
42	There is a great sense of collaboration and collegiality at UK.	67	-2	-1	0	n/a
46	In my department, our meetings/briefings are generally informative and useful.	72	3	1	2	n/a
54	My colleagues/the people I work with are willing to help each other, even if it means doing something outside their usual activities.	81	4*	0	0	-1



Performance Evaluation

	Total Favorable	College of Ag, Food and Environment Overall 2015		University of Kentucky Overall 2017	Universities Norm
Performance Evaluation	77	0	1	2	10*
At UK, I understand how my work performance is evaluated.	83	-1	3*	4*	15*
36 At UK, I think my work performance is evaluated fairly.	76	-1	1	2	5*
40 Where I work, my colleagues are accountable for following through on what they have promised.	71	2	0	0	n/a



Career Development

		Total Favorable	College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm
Career Development		62	1	3	2	4*
6 I believe I have the c and growth at the Ur	opportunity for personal development niversity.	75	2	1	2	6*
20 In my opinion, the m	ost competent people get promoted.	42	-2	-1	-1	-6*
35 I think the University most talented faculty	is doing a good job of retaining its and staff.	45	-1	2	0	4*
	cient opportunities for me to receive y skills in my current faculty/staff position.	79	3	5*	6*	13*
57 I have a reasonably at UK. (staff only)	good idea of my possible career paths	72	2	6*	5*	3*



	ege of Ag, Food and Environment Overall	improv ndicate	vement foll a 3% impr esults, but	ms #47 & owing the 20 ovement and were signific versity bench	015 survey. d 2% decrea cantly highe	Our 2017 su ise respectiv r than our Ul	rvey results ely from our
			Total Favorable	College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm
Stre	ess, Balance, & Workload		69	-2	4*	4*	8*
9	My work schedule allows sufficient flexibility to meet my personal/family needs.		85	-5*	0	1	6*
21	Work is usually appropriately distributed among faculty/staff in my department. *		64	-2	2	2	6*
29	I find it very difficult to balance my work and my personal responsibilities. (N)		67	0	1	-1	n/a
47	Overall, the physical working conditions at my location are satisfactory (e.g., ventilation, temperature, space to work).		72	3	7*	5*	2
49	There is usually sufficient staffing in my department to handle the workload. \star		70	-2	15*	15*	20*
53	The amount of stress I experience at work significantly reduces my effectiveness. (N)		56	-3	1	2	n/a



Pay & Benefits

	Total Favorable	College of Ag, Food and Environment Overall 2015	Provost	University of Kentucky Overall 2017	Universities Norm
Pay & Benefits	61	3	0	-2	7*
10 From what I hear, our benefits are as good as or better than the benefits in similar institutions.	84	0	1	-1	18*
44 From what I hear, our pay is as good as or better than the pay in similar institutions.	39	6*	0	-3	-4*

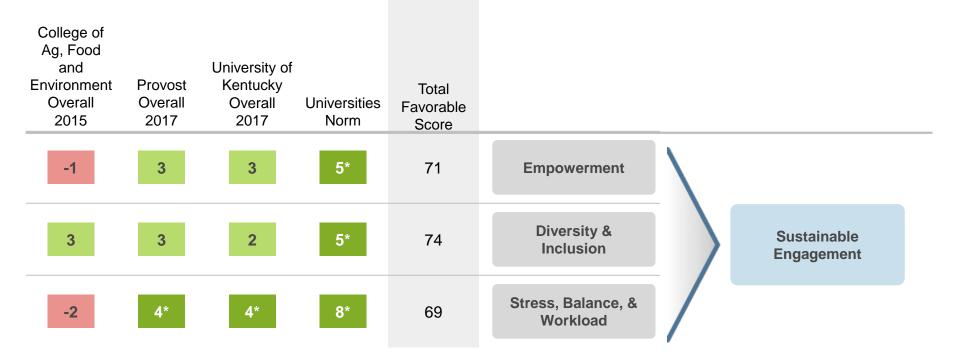


Retention

	Total Favorable	College of Ag, Food and Environment Overall 2015	Provost	University of Kentucky Overall 2017	Universities Norm
Retention		n/a	n/a	n/a	n/a
56 At the present time, are you seriously considering leaving UK?	68	-1	1	0	8*



Key Drivers of Sustainable Engagement - University of Kentucky Overall





Key Driver Items of Sustainable Engagement - University of Kentucky Overall

College of Ag, Food and Environment Overall 2015	Provost Overall 2017	University of Kentucky Overall 2017	Universities Norm	Total Favorable Score				
2	6*	6*	7*	84	Empowerment: The information I need to do my work is readily available.	١		
-6*	3*	3	8*	70	Empowerment: I am satisfied with my involvement in decisions that affect my work.			
-1	1	2	n/a	74	Diversity & Inclusion: I feel a sense of community at UK.			
1	6*	4*	4*	71	Diversity & Inclusion: I feel that UK leadership supports equal opportunity for all faculty/staff.		Sustainable Engagement	
-2	2	2	6*	64	Stress, Balance, & Workload: Work is usually appropriately distributed among faculty/staff in my department.			
-2	15*	15*	20*	70	Stress, Balance, & Workload: There is usually sufficient staffing in my department to handle the workload.			



Faculty/Staff Scores	_		_		_	
{Category / Question}	College of Ag, Foo Overall	od and Environment (N=1,009)	Faculty 20	17 (N=153)	Staff 2017 (N=856)	
	College of Ag, Food and Environment Overall Favorable	College of Ag, Food and Environment Overall Unfavorable	Faculty 2017 Favorable	Faculty 2017 Unfavorable	Staff 2017 Favorable	Staff 2017 Unfavorable
Sustainable Engagement	86	8	81	11	87	7
1. I am proud to be associated with UK.	93	3	89	5	94	2
 I work beyond what is required to help the University succeed. 	95	1	98	1	95	ï
15. I believe strongly in the goals and mission of the University.	91	2	86	2	91	2
 I have the equipment/resources I need to do my work effectively. 	84	-11	71	24	86	8
23. There are no substantial obstacles at the University to doing my work well.	73	17	57	30	76	15
 My department is able to meet our work challenges effectively. 	81	10	73	14	83	9
33. My colleagues usually get along well together.	81	10	82	9	81	11
41. My work gives me a sense of personal accomplishment.	91	5	94	3	90	5
50. I am able to sustain the level of energy I need throughout the work day.	82	10	75	14	83	10
University Culture	70	15	64	19	71	14
 I think I could report instances of dishonest or unethical practices to the appropriate level of authority without fear of reprisal. 	68	20	70	19	67	20
 We have an institutional culture that promotes collaboration. 	75	13	69	21	76	11
43. UK is highly regarded by its faculty/staff.	67	12	54	16	69	11
Leadership	60	21	53	26	61	20
2. UK leadership decisions are consistent with the values.	73	-11	63	16	75	11
14. There is sufficient contact between leadership and faculty/staff at UK.	57	25	50	33	58	24
24. I have confidence in the decisions made by UK leadership.	57	19	44	27	60	18
25. I think action will be taken based on the problems identified in the survey.	45	29	39	36	46	28
 Faculty/Staff are treated with respect here regardless of their position. 	69	20	70	18	69	21
Communication	62	24	56	28	63	23
 UK does an excellent job of keeping faculty/staff informed about matters affecting us. 	65	21	57	24	66	21
19. Sufficient effort is made to get the opinions and thinking of faculty/staff.	59	27	55	31	60	26
Diversity & Inclusion	74	10	71	12	75	9
8. UK leadership recognizes and respects the value of human differences.	84	7	81	9	84	7
28. I feel a sense of community at UK. *	74	13	71	17	74	12
37. UK effectively addresses campus incidents of intolerance and bigotry.	68	4	68	7	68	4
52. I feel that UK leadership supports equal opportunity for all faculty/staff. *	71	15	67	17	72	14
Operating Effectively	59	20	56	20	60	20
4. My department operates effectively.	79	14	82	14	78	13
32. Decisions at UK are made at the appropriate level.	51	19	46	21	52	19
45. In my opinion, decisions at UK are made in a timely manner.	47	27	41	26	48	27
Empowerment	71	15	67	17	72	15
5. The information I need to do my work is readily available. *	84	10	82	10	84	10
 UK has established a climate where people can challenge our traditional ways of doing things. 	63	18	46	34	66	16
 I am satisfied with my involvement in decisions that affect my work.* 	70	19	63	22	71	18
31. I am satisfied with the procedures available for resolving faculty/staff complaints.	50	22	50	19	50	23



34. Colleagues in my department are encouraged to come up with innovative solutions to work-related problems.	68	16	68	16	68	16
51. I have a very clear idea of the responsibilities for my faculty/staff position.	91	5	93	5	91	5
	81	12	81	12	82	12
Supervision 38a. My Department Chair/Director/Dean/Supervisor: Treats	90	6	92	5	90	6
me with respect 38b. My Department Chair/Director/Dean/Supervisor:						
Communicates effectively	78	16	78	16	78	16
38c. My Department Chair/Director/Dean/Supervisor: Gives me regular feedback on my performance	75	17	75	17	75	17
55. My Department Chair/Director/Dean/Supervisor effectively works with people who are different from him- or herself.	83	10	82	11	83	10
 My supervisor does a good job of building teamwork. (staff only) 	70	17	n/a	n/a	70	17
Working Relationships	71	16	73	16	71	16
12. People in my department treat each other with respect.	82	- 11	85	8	81	11
22. There is a strong feeling of trust between members of my department.	67	20	70	21	67	20
30. Differing opinions are openly discussed in reaching decisions in my department.	59	23	67	20	57	24
42. There is a great sense of collaboration and collegiality at UK.	67	12	62	18	68	- 11
46. In my department, our meetings/briefings are generally	72	15	78	15	71	15
informative and useful. 54. My colleagues/the people I work with are willing to help each other, even if it means doing something outside their	81	13	78	13	81	12
usual activities.			1.48			
Performance Evaluation	77	14	75	14	77	13
7. At UK, I understand how my work performance is evaluated.	83	10	82	11	84	10
36. At UK, I think my work performance is evaluated fairly.	76	15	72	17	77	15
40. Where I work, my colleagues are accountable for following through on what they have promised.	71	15	70	16	71	15
Career Development	60	24	62	21	60	24
 believe I have the opportunity for personal development and growth at the University. 	75	16	77	14	75	17
20. In my opinion, the most competent people get promoted.	42	36	52	28	40	37
35. I think the University is doing a good job of retaining its most talented faculty and staff.	45	30	44	31	45	30
48. At UK, there are sufficient opportunities for me to receive training to improve my skills in my current faculty/staff position.	79	12	74	12	79	12
57. I have a reasonably good idea of my possible career paths at UK. (staff only)	72	17	n/a	n/a	72	17
Stress, Balance, & Workload	69	22	60	29	71	20
 My work schedule allows sufficient flexibility to meet my personal/family needs. 	85	12	84	13	85	12
21. Work is usually appropriately distributed among faculty/staff in my department. *	64	22	59	26	65	22
29. I find it very difficult to balance my work and my personal responsibilities. (N)	67	26	60	31	68	25
47. Overall, the physical working conditions at my location are satisfactory (e.g., ventilation, temperature, space to work).	72	21	41	44	78	47
49. There is usually sufficient staffing in my department to handle the workload. *	70	21	57	36	73	19
53. The amount of stress I experience at work significantly reduces my effectiveness. (N)	56	27	55	24	56	28
Pay & Benefits	61	21	- 51	30	63	20
10. From what I hear, our benefits are as good as or better than the benefits in similar institutions.	84	6	74	12	86	5
44. From what I hear, our pay is as good as or better than the pay in similar institutions.	39	36	28	48	40	34
pay in similar institutions. Retention	nla	n/a	n/a	nla	n/a	n/a
56. At the present time, are you seriously considering leaving	68	16	67	18	69	15
UK?						



Group Sizes

College of Ag, Food and Environment Overall (1,009)

Benchmarks

College of Ag, Food and Environment Overall 2015 694	Universities Norm
Provost Overall 2017 3,488	US Norm 160,032
University of Kentucky Overall 2017 5,269	

Lookdown: Level 1

College of Ag, Food and Environment direct reports 2017	Plant and Soil Sciences 2017	52
Research Overall 2017	Animal and Food Sciences 2017	47
Center for Student Success 2017 10	Entomology 2017	24
Cooperative Extension Overall 2017 371	Forestry 2017	23
Ag Business Center 2017 13	Horticulture 2017	33
Agricultural Communications Overall 2017 31	Plant Pathology 2017	17
4-H Central Operations Overall 2017	Community & Leadership Development 2017	10
School of Human Environmental Sciences Overall 2017 124	Veterinary Science 2017	30
Agr Economics 2017	Regulatory Services 2017	31
Biosystems & Agr Engineering 2017 18	Veterinary Diagnostic Laboratory 2017	32

College of Ag, Food and Environment direct reports 2015 10	Animal and Food Sciences 2015	35
Cooperative Extension Overall 2015 241	Entomology 2015	17
Agricultural Communications Overall 2015 18	Forestry 2015	16
4-H Central Operations Overall 2015 17	Horticulture 2015	22
School of Human Environmental Sciences Overall 2015 80	Plant Pathology 2015	14
Agr Economics 2015 20	Veterinary Science 2015	20
Biosystems & Agr Engineering 2015 22	Regulatory Services 2015	24
Plant and Soil Sciences 2015 39	Veterinary Diagnostic Laboratory 2015	18

